The Inside Dirt

The latest company and industry news from L.R.E. Ground Services, Inc. and L.R.E. Construction Services, LLC. Family owned and operated since 1989!

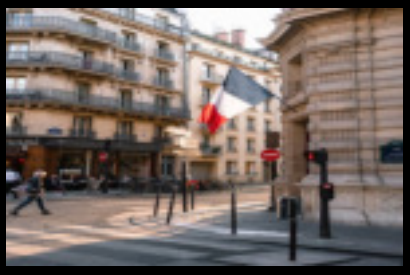
Volume 14, Issue 3 September, 2019

DIY gutters vs. custom seamless gutters installed by L.R.E. Ground Services.



Story on Page 5

Construction workers stand near a sinkhole that opened up in Amiens, France on Aug. 13th.



Story on Page 3

More Stories:

Top Performers	Pg. 2
L.R.E. New Hires	Pg. 3
Property Owners Helped	Pg. 4
Anniversaries	Pg. 5
Letter from the CEO	Pg. 6



36 SINKHOLES OPEN UP IN A PASCO COUNTY COMMUNITY

Story on Page 2

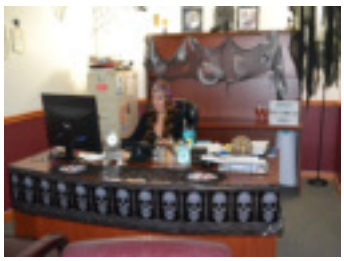
Picture Perfect



Team members had a great time at the Quarterly meeting on July 19th. Tug-o-war was a huge hit and a lot of laughs.



L.R.E.'s Culture Council began Treat Train Tuesdays in Aug. providing a choice of fun, afternoon snacks for employees.



Team members will soon begin decorating their offices and preparing their costumes for L.R.E. Scream on Thursday, Oct. 31st.

Follow L.R.E. on:

A Pasco County Community Develops Three Dozen Sinkholes



Several sinkholes opened up in a Pasco County Community last month after consecutive days of heavy rainfall. What started out as a dozen holes multiplied to almost twice as many later that week. The total count was 36 ground depressions in the Lakeside Woodlands community, some as big as a house, according to a press release from Pasco County.

L.R.E.'s Sinkhole Emergency Response Team was called on to fill many of the holes. Our S.E.R.T. team is ready and available to mobilize as needed to repair and/or stabilize emergency dropouts throughout the state of Florida, especially now, during the rainy season, when Florida tends to face multiple Tropical Storms and Hurricanes.

Pasco County officials say that a cave system sits under the neighborhood, ranging from four feet to 185 feet below the surface. It extends from State Road 52 at US 19 and it goes out to the Gulf of Mexico. Geologists are exploring whether the neighborhood's underlying problem is related to the aquifer moving in the cave system, discovered by divers almost 20 years ago, in conjunction with the heavy rains that we have had.

Being in this business for over 30 years, we know that no one can predict when sinkholes will form. It can take months to years before you see anything on the surface. Keep an eye on your property. Monitor any cracks in the exterior brick or stucco, also small cracks on walls or floors, and take note if you notice any windows or doors that are no longer closing properly. Those are just a few signs that your foundation and/or the ground could be shifting.

There is not much you can do to prevent sinkholes, but you can be aware of the signs and be proactive.

L.R.E.'s Top Quarterly Performers



EXEMPLARY EMPLOYEE AWARD

This award goes to the team member who consistently shines in their position while demonstrating integrity and a strong commitment to company values.

Zachari Spardello has surpassed "Rising" and is a Shooting Star! He has only been with L.R.E. for a little more than a year, but his attendance has been near perfect and his annual review was spectacular. Zachari is a go-getter! He continually goes above and beyond by consistently demonstrating commitment and excellence in job performance. He is dedicated to the mission and goals of L.R.E. and our customers and we are thrilled to have him as a part of our team!



ROCKSTAR ROOKIE AWARD

This award goes to a new team member who is doing better than a beginner. He/she has shown outstanding performance and has quickly excelled.

Congratulations Brittany! You just finished your 90 days at L.R.E. with flying colors! Brittany Clayton has certainly been a rockstar these past three months. In addition to being a superb communicator and demonstrating effective collegial interactions when facing new or difficult tasks, she has taken over L.R.E.'s Culture Council, continually bringing innovative and useful ideas to help improve employee morale. Job well done, Brittany! Keep up the great work!



UNSUNG HERO AWARD

This award goes to the team member whose hard work is often overlooked, yet his/her quiet daily duties and management help everything run smoothly.

Even though most of her work is done behind the scenes, Rachel Vitale is an integral part of what keeps things functioning well daily. Rachel handles all of L.R.E.'s accounts receivables, resolving any and all discrepancies with customers gracefully and professionally at all times. She also handles all business legalities as they arise with complete thoroughness. Rachel, we are grateful for you and for your consistency in handling these tasks with ease. Your hard work does not go unnoticed!

Around the Web

Amiens, France— A large sinkhole emerged right outside a pub in northern France. Part of the venue in Amiens was left dangling over the edge of the 16-foot deep hole after it suddenly emerged overnight on Aug. 13th. Gas and electricity in the area were cut off and local media says nobody is believed to have been hurt when it appeared. It is not known what caused the collapse, but there are theories that it could be related to the town's Roman heritage or a fortress built in the Middle Ages. A local newspaper said it was likely that it was linked to the presence of a hidden medieval cellar. It was first believed a leaking water pipe that has weakened the sandy layers of the floor over time may have been responsible. However, the local authorities say that this is not the case and the only damage done to water pipes happened when the sinkhole emerged.

A spokesman for the town hall said: "Firefighters and various services of Amiens Métropole including the on-call engineer, waterworks and sanitation went to assess the situation. A preliminary security perimeter was installed around the excavation before access to the street, Place Debouverie, was forbidden. Three tenants of the building above the brewery were asked to leave their homes, by firefighters, and were welcomed in the lounges of the town hall. As a precaution, the distribution of water and gas was cut off in the area."

The **Source:** *metro.co.uk*

Please Welcome L.R.E.'s New Team Members!

Welcome, Shaun Dardiz, to Team L.R.E.! Shaun has joined our crew of Field Technicians, and is already off and running, redefining expectations for our customers daily!

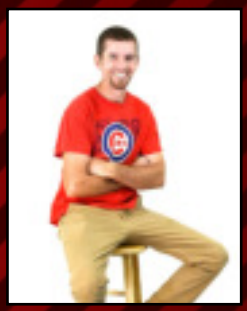


Michael Medina has joined L.R.E.'s concrete crew as our newest Field Tech. Michael has a background in concrete finishing and we are excited to have his expertise in this area.



As an L.R.E. Field Technician, Nate Akins will be assisting team members with residential and commercial projects daily. We are eager to watch him excel with our stellar team!





Our crew of Field Technicians continues to grow as we welcome yet another smiling face! Say hello to Ted Ribar! Ted will be assisting our purpose-driven team with projects in the field.

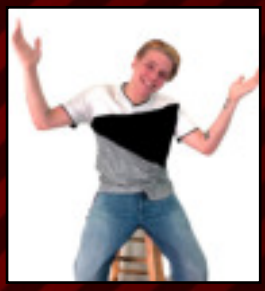


Matt Rivera joins L.R.E. this quarter along with the others in the field. Welcome to the team, Matt! We are excited to have you working alongside of us, redefining our industry one customer at a time!



Steve Sirignano comes to L.R.E. with an extensive background in business development and sales. As a Design Specialist, Steve will be building remediation plans for customers in need of our services.

Say hello to Matt Jernigan! Matt joined our field crews and is already making a difference in the lives of our homeowners! Our customers love our crews and Matt has been a great addition!



Donovan Dokoupil is transitioning from Foreman to Design Specialist and we couldn't be more excited! He always has the best attitude, and is constantly putting the customer first. This position will be the perfect fit!



Please welcome back a familiar face to Team L.R.E.! Glenn Higginbotham took a short hiatus but has returned better than ever! He has always been a team player so we are thrilled to have him back! Welcome, Glenn!



Property Owners Helped



Jamie Wrigley (right) and Linnea O'Brien (left) receive high praise for their dependability & professionalism.



Drainage issues are a serious problem in Florida, especially during rainy seasons. L.R.E. can design the perfect system for your needs!



Pouring new concrete driveways is one of L.R.E.'s specialties. No job is too big or too small for our crews.

Exceptional Work & Team

One year ago this week, we experienced a water loss at our home which went undetected as we were out of the state. The loss was extensive and involved mold remediation. Our insurance carrier, which we had many issues with, referred us to your company as a preferred vendor. I was reluctant to use a preferred vendor as our assigned desk adjuster was difficult to deal with and I was not satisfied with the service the carrier was giving us. The first person we met with in person regarding the loss was Jamie Wrigley. Jamie was very straight forward and explained her role and the services she and your company could provide to work with the insurance carrier and get our home repaired. Due to the issues with our insurance company, if not for Jamie, your company may not have been hired. We encountered many problems throughout the claim process and Ms. Wrigley was always right there for us. She always responded promptly and professionally whenever contacted and her knowledge of the insurance system and her ability to resolve our problems with them was exceptional. Her knowledge of construction and insurance protocols kept the project on track financially, when the insurer was reluctant to do necessary work. She is a tremendous asset to your company. I also want to bring to your attention the exceptional services provided to us by Linnea O'Brien. Ms. O'Brien was extremely helpful whenever we needed answers to any questions and kept us up to date with all the paperwork. She was always polite and upbeat. If she didn't have an immediate answer to a question, she would look into the matter and promptly get back to us. She is one of the most dependable people I have ever dealt with. When she said she would look into a matter, she did so promptly and would respond back with any and all pertinent information. She was very conscientious, professional and pleasant to work with. She is also a tremendous asset to your company. You are very fortunate to have Jamie Wrigley and Linnea O'Brien working for you. Exceptional work!

Robert & Julia N.
Hudson, FL.

Very Professional Crew

A BIG thank you to all the men who worked to correct the drainage problems around my home. They were very professional and explained what they were doing and how the system would work. I am very pleased with the work they did! Thank you!

Susan M.
Summerfield, FL.

Outstanding Job!

We had a pretty extensive driveway replacement done today. Crew was professional, on time, thorough, cleaned up like pros, and were so very nice to be around. Thanks again for a great job!

Craig L.
Homosassa, FL.

QUOTE OF THE QUARTER

"Who you are tomorrow begins with what you do today"

-Tim Fargo

Repair Review: Custom Seamless Gutters

Gutters play an integral role in reducing foundation and subsidence issues. They protect your lawn and landscaping from erosion, minimize driveway/sidewalk cracking and settling, uphold the integrity of paint on a structure, and reduce water staining. Ultimately, gutters control the water runoff from rain, especially this time of year when rainfall can be frequent and heavy in nature.

DIY gutters can only be bought in sections at your local hardware store. Installing gutters that come in sections means there will be visible seams which run the risk of leaking. Custom seamless gutters offer a perfect fit every time since they are custom made for each unique property. They require little maintenance because they are less likely to leak or clog due to the fact that they contain very few joints where clogs tend to form. Lastly, they are more aesthetically appealing than sectional gutters with the option to be painted to compliment your home's exterior and an enamel finish that will remain beautiful for years to come.

Given L.R.E.'s expertise in foundation repair and subsidence for over 30 years, and experience in the construction industry, we have seen the issues DIY gutters can cause and do not recommend attempting installation yourself.

L.R.E. offers custom seamless gutter services, from creating the gutters and downspouts, to repair and installation. If needed, our crews will disassemble your old gutters swiftly and carefully and dispose of them appropriately. We will take all of the necessary measures to ensure your new custom seamless gutters will fit properly and securely by using our state-of-the-art equipment and creating them on-site. We will remove any and all debris from your property once the installation is complete and your new custom seamless gutters will be the only evidence that our crews were ever there.



Gutters collect rainwater from your roof and move it through downspouts along the side of your home and away from your foundation.



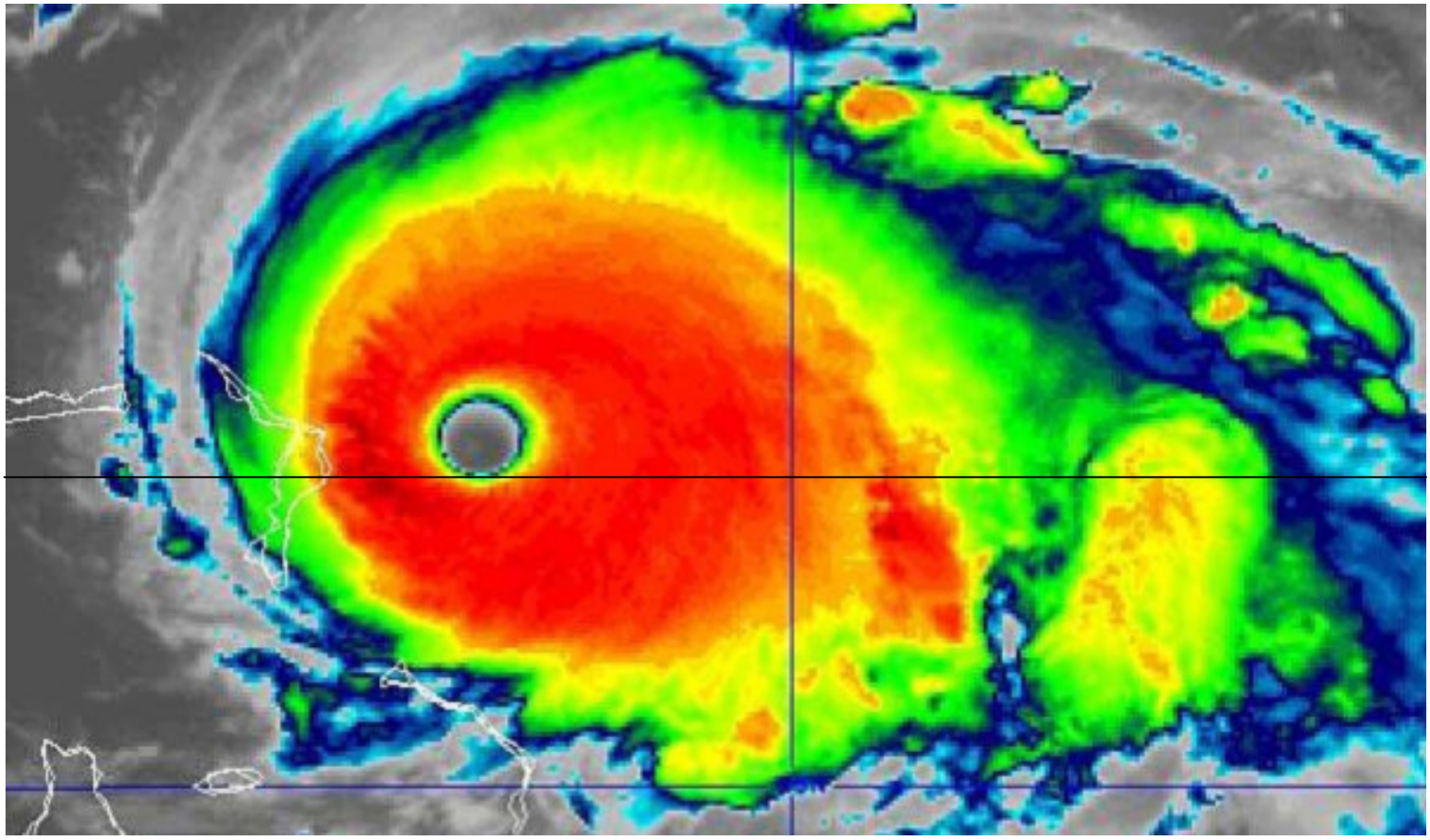
Soffits provide ventilation to prevent condensation from forming, causing wood rot and weakening your roof's structural integrity.

Employee Anniversaries

Dick Werner	18
Michael Steed	17
Paul Grey	17
Johnny Batten	17
Rachel Vitale	16
Christopher Williams	15
Christopher Sanders	14
Jennifer Harris	12
Fed Francois	12
Jason Macdonald	12
Brad Nunn	12
Ryan Pride	12
Shawn Willis	10
Eddie Fagin	10
Wilving Colon	5
Richard Blanche	4
Jennifer Johnson	3
Rob Napolitano	3
Joey Parish	3
Jamie Wrigley	2
Willie Thomas	2
Jamie Peak	2
Christopher Cassidy	1
Tavian Jackson	1
Victor Mendoza	1



Top Row (left to right): Christopher Williams, Dick Werner, Michael Steed
Bottom Row (left to right): Christopher Sanders, Jennifer Harris



Letter from the CEO

L.R.E.'s Emergency Response Teams are Standing Ready

As I am writing this letter for our September issue of 'The Inside Dirt,' I am humbled and grateful that hurricane Dorian has spared our home and families here on the west coast of Florida. At the same time, I am praying for the folks in the Bahamas that have lost lives, homes and businesses, as well as the citizens living on the east coast of Florida, Georgia and the Carolinas who also had to prepare for the storm's continued wrath. We've weathered through several hurricanes over the years, but not since Andrew has one been so devastating and ruthless. Even though we have 'dodged the bullet' this time, we should not let our guard down and be unprepared for the next storm to form off the coast of our great state of Florida. By now, everyone should have gathered their hurricane supplies and made preparations ahead of Dorian, so we are ready should another storm threaten us this season.

With that being said, did you know that L.R.E. has emergency response teams on standby should the need arise in the aftermath of a storm? I want to personally thank the EMS team members for making themselves available to help our neighbors in need with board ups, tarp overs, and anything else we can do to protect their property from the elements. Central Florida has already been saturated with rains, even without a major storm, creating conditions for drop-outs in area neighborhoods. Our teams can help with stabilizing these areas as well. We are here to help.

It has been our honor to serve the Central Florida area with our services for over 30 years now. This is our home and our neighbors. We are here for you when needed. Stay safe, stay well, and be prepared!

-Raymond Woolever, CEO

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